



## Rooksdown and Beggarwood Patient Info Sheet



### Issue No: 003 (Jul 2018)

Welcome to the Rooksdown and Beggarwood Practice Patient info sheet. The aim of this is to act a communication link to all of the patients registered at the practice. This issue will concentrate on the following issue.

1. Appointments - General Practitioner (GP) and Advanced Nurse Practitioner (ANP) appointments – Restructure of the current system.
2. Travel Health Clinics
3. Minor Surgery Clinic
4. New ANP's joining the team
5. Flu season

**Appointments** - Cedar Medical will be offering GP and ANP appointments to patients on the day from the 6 August 2018. We will only be offering pre-bookable telephone calls with the GP's as GP appointments will be for booked on the day of need. If you have a long term condition concern that you normally book in advance you will need to book this appointment of the day you require. There will be cases where the GP will require you to book a GP appointment in advance if this is required then the GP will hand you a slip of paper so that you can hand this in to the reception and book the GP appointment. This type of appointment system is used over 2000 GP practices in England and Wales. All nursing appointments will remain bookable in advance.

**Travel Health Clinic** – We are now reintroducing this service at Beggarwood on a Monday afternoon. All the information for this clinic is on the practice website, there is a short questionnaire to complete and hand in then the practice nurse will ring you to arrange your appointment. All travel health appointment requests must be done at least 6 week prior to travel.

**Minor Surgery Clinic** – We are also introducing this clinic starting September, we have a list of patients who require this service and the team at Cedar Medical will be contacting the patients to book them in for this clinic.

**ANP** – We have two full time ANP's joining the team in September 2018. We are currently employing locum ANP but we are delighted to have 2 experienced ANP's joining the team at Cedar Medical. They will be working across both sites to support the Duty Doctor.

**Flu Season 2018** – It is only the end of July but the seasonal influenza clinics will be here soon. We are planning our clinics and the staff so that we can offer this service to patients who are eligible for seasonal influenza injections. Cedar medical will be sending out text messages to patients and will also be ringing patients who do not have a mobile telephone number on our clinical system. If you do receive a text message inviting you for flu vaccinations then please do book your appointment ASAP.